

Company Name: TLC First Support Services

Tagline: From Caring Comes Courage

Business type: Disability Support Company

Background about the company:

TLC First Support Services was founded in the year 2020 by Melanie Cowen and Kelly Pettit who collectively have worked in the industry for over 40 years, It was during this time they experienced a variety of workplaces with varied degrees of success for both participants and staff. Melanie and Kelly decided they wanted to provide a service where the participants are truly listened to and are in a partnership with all involved in their support. A place where they can live their life how they want to.

What is the NDIS?

The NDIS (National Disabilities Insurance Scheme) aims to build independence and increase opportunities and social participation for people with disability.

What our company does/provides:

Supported Independent Living (SIL) is a system that enables our participants to live as independently as possible, but still have access to help and/or supervision for their daily tasks, this can sometimes be a group of SIL participants sharing a home together, or one person receiving support in their own home. We also assist our participant to look for accommodation

Respite or Short-Term Accommodation - Respite or Short-Term Accommodation is where the family or carer takes a break from their loved one

In Home Care - In-Home Support enables our participants to live an independent lifestyle in their own home with support from our staff.

Community Access – Community Access gives our participants assistance with accessing the community such as going shopping or doing something fun.

COS (Coordinator Of Support) - A support coordinator is a type of provider that can help NDIS participants to understand and use the supports in their NDIS plan, a Support Coordinator helps them to look for the services they need and gives them choice of which services to go through.

Colours

Primary Colours:

Logo green colour - HEX(#18a23a) RGB(24, 162, 58)

Logo orange colour - HEX(#f3500a) RGB(243, 80, 10)

Logo navy blue colour - HEX(#07355c) RGB(7, 53, 92)

Secondary Colours:

White Sometimes used as Outline, Background and Text Colour

Transparent background is sometimes used

Logos

Logo Icon:

[Logo Folder](#)

Logo Banner:

[Logo Folder](#)

Wording

Spelling: English(Australia)

Respite not Respites (Do not add an "s")

We refer to the people we are caring for as participants

We refer to the participants as loved ones in relation to persons in their life that care for them eg